

Important Information for Tenants regarding Corona-Virus

13 March 2020 / update 09 June 2020

WOKO has set up a Corona Task Force and is implementing measures in accordance with the recommendations of the authorities. In the event of confirmed cases, proceedings will be coordinated with the authorities of the Health Department of the Canton of Zurich. We will communicate current measures on an ongoing basis and will publish them in future on www.woko.ch. We are unable to answer any questions on this subject by e-mail.

General rules of conduct and procedure for questions:

We would like to ask you to get your information about the virus and on the general rules of conduct directly from the BAG/FOPH ([Bundesaamt für Gesundheit/Federal Office of Public Health](http://Bundesaamt_für_Gesundheit/Federal_Office_of_Public_Health)). On the special FOPH website (foph-coronavirus.ch) you will also be able to find videos on the particular measures that you need to take in daily life. If you have any further questions, you can also call the FOPH hotline (+41 58 463 00 00).

In the event of a suspected infection – what should I do?

If you suspect that you are infected, you should immediately contact **the medical hotline of the Canton of Zurich (0800 33 66 55)** for an initial assessment. If your illness is confirmed or suspected, you should also contact us and subsequently let us know, so that we can plan any further procedures and reassess the rules of conduct (send your contact via corona@woko.ch). You will find important [tips and information](#) on self-isolation and quarantine via the website of the Federal Office of Public Health.

Risk groups - who needs special protection?

There is no acute danger to life for most of you if you become infected, as you probably do not belong to a high-risk group. However, if you are suffering from any of the listed diseases (high blood pressure, diabetes, cardiovascular diseases, chronic respiratory diseases, a compromised immune system, or cancer), you must mention this immediately when you contact the medical hotline of the Canton of Zurich. Further recommendations for the [self-protection](#) of those in the high-risk group can be found on the FOPH website.

Special hygiene measures in the shared kitchens and wet rooms:

We would like to call on you to observe the hygiene measures in the kitchen and in the wet rooms. You must clean the kitchen and the used food and kitchen utensils after each use. Using normal household cleaners is sufficient. The same applies after using the sanitary facilities. Also very important is the distance to other people. Try to keep this distance (2m), especially in the general areas (dining room/living room/living room). Please do not share any food.

Semester cleaning

Please carry out the semester cleaning particularly thoroughly with regard to the current situation. However, WOKO inspections have been cancelled for capacity reasons. We count on you

Common rooms / Parties with approved safety concepts

Common rooms should be used as learning rooms from (in compliance with the general rules of conduct). Please all contribute to this. Due to the above-mentioned changes, parties can be held again. Each party must be applied for at WOKO with an existing safety concept.

Moving out at short notice:

Important: We would like to remind you that in the event of dropping out of your studies and/or moving out at short notice because of the coronavirus, you must give notice and hand back your room as usual. If you do not inform us and simply leave, your tenancy agreement will continue to run, and you will still have to pay the rent.

We kindly ask all tenants to have understanding for the situation. Please follow the new rules. We thank you for your help!